Oman Academic Accreditation Authority

Institutional Quality Audit (IQA) – Summary of an Archived Report

Key Details			
Higher Education Institution (HEI)	**Caledonian College of Engineering (University College) (CCE)**		
IQA Panel (Chair/Co-Chair)	**Prof Jan Thomas**, Former Deputy Vice Chancellor (Academic), Murdoch University, Australia		
IQA Panel (Members)	**Prof Hassan Diab**, Professor of Electrical and Computer Engineering, Vice President for Regional External Programs, American University of Beirut, Lebanon		
	Prof Mehmet A Hastaoglu, Vice Dean, Department of Chemical Engineering Gebze, Institute of Technology, Kocaeli, Turkey		
	Prof Barbara Stäuble, Deputy Rector for Academic Affairs, German University of Technology in Oman, Muscat, Oman		
	Dr Ahmed Al Ghassani, Dean, Higher College of Technology, Oman Former Dean, Nizwa College of Technology, Oman		
	Dr. Ali R. Al-Hassnawi, Oman Academic Accreditation Authority (Observer)		
Review Director	**Susan Trevor-Roper**, Oman Academic Accreditation Authority		
Portfolio Submission	30 December 2009	**Portfolio Meeting**	15 February 2010
Planning Visit	2 March 2010	**Panel Visit**	28-30 March 2010
Report Publication	25 April 2011	**Report Archived**	10 June 2020

Institutional Quality Audit (IQA)

As per Royal Decree 54/2010, Oman Academic Accreditation Authority (OAAA) carries out Institutional Quality Audit (IQA) of Higher Education Institutions (HEIs) as the first stage of the Institutional Accreditation process and in accordance with the IQA Manual. Each HEI only undergoes IQA once, after the graduation of their first cohort of students. This External Quality Assurance (EQA) activity is designed to provide constructive feedback to the HEI to assist with its ongoing improvement efforts and results in a report. The IQA report is made publicly available on the OAAA website (unless designated 'restricted access only') until such time as it is superseded by the publication of results, following the second stage of the process, Institutional Standards Assessment (ISA). The IQA report is then archived.

IQA Process

The IQA process commences with the HEI undertaking a self-study of internal systems, measured against the HEI's Mission and Vision, as summarised in a Quality Audit Portfolio. This document is submitted with supporting evidence to OAAA and the Panel conducts a Portfolio Meeting (international members by telephone) to consider the contents. A Planning Visit takes place thereafter to clarify logistic matters, request additional information and make arrangements for the Panel Visit. Prior to this, the Panel invites Public Submissions from individuals who may wish to comment on the quality of an HEI's activities. During the Panel Visit, the first day of which ('Day Zero') is generally conducted outside the HEI while the remaining days take place at the HEI's premises, the Panel interviews many people, including members of the HEI's governing authorities, staff and students, in addition to internal and external stakeholders. The Panel also visits selected venues and examines additional evidence.

IQA Report

IQA reports (developed through six draft versions, v1 to v6) comment on the appropriateness and effectiveness of systems put in place by an HEI to achieve their specified Mission and Vision and contain a summary of the Panel's findings, together with formal outcomes, or 'CARs': **Commendations** where good practices have been confirmed, **Affirmations** where the HEI's ongoing quality improvement efforts merit support, and **Recommendations** where there are significant opportunities for improvement not yet being adequately addressed. The report aims to provide a balanced set of observations but does not comment on every system in place within the HEI. No information provided after the last day of an audit visit is taken into consideration in the IQA report, unless submitted by the HEI in response to the fifth version (v5) of the report. The HEI is invited to comment on v5 before a sixth version (v6) of the report is approved by the OAAA Board; the HEI is then given the formal opportunity to appeal before the final report is made public. IQA reports designated 'restricted access only' are not made public.

Specific Notes Pertaining to the HEI Listed Above

The HEI listed in the table above underwent the IQA process as specified above. Based on an OAAA Board decision dated 7 May 2020 to archive IQA reports after the publication of ISA result, this IQA Report was archived after the CCE ISA results were made public.